

## **INFORMATION CONCERNING THE EXERCISE OF THE RIGHT TO WITHDRAW FROM THE CONTRACT**

### **The right to withdraw from the contract**

You have the right to withdraw from this contract within 14 days for convenience.

The time limit to withdraw from the contract expires after 14 days from the day on which you came into possession of the item or on which a third party other than the carrier and indicated by you came into possession of the item.

In order to exercise the right to withdraw from the contract, you have to notify your withdrawal decision to us, Euphora Spółka z ograniczoną odpowiedzialnością Sp. K. (*Limited liability company, Limited partnership*) (formerly: Euphora Grzegorz Wnęk Sp. J. (*General partnership*)) with its registered office in Kraków (30-552), at ul. Wielicka 28, mailing address: Euphora Spółka z ograniczoną odpowiedzialnością Sp. K. (dawniej Euphora Grzegorz Wnęk Sp. J.), Obsługa Sklepu Internetowego, ul. Wielicka 28, phone: +48 533 507 201, e-mail: sklep@paese.pl, by sending an unambiguous statement (for example, a letter sent by post, fax or e-mail).

You can use our template contract withdrawal form, but this is not mandatory.

The template contract withdrawal form can be found on the next page.

In order to comply with the time limit to withdraw from the contract, you only need to send information regarding the exercise of your right to withdraw from the contract before the expiry of the time limit to withdraw from the contract.

### **Effects of withdrawal from the contract**

If you withdraw from this contract, we will refund to you all payments that we have received from you, including the costs of delivery (except for additional costs resulting from the method of delivery chosen by you other than the cheapest regular delivery method offered by us), immediately, and in any case not later than within 14 days from the day on which we learned about your decision to exercise the right to withdraw from this contract. The refund of payments will be made using the same payment methods that you used in the original transaction, unless you have expressly agreed otherwise; in any case, you will not incur any fees in connection with the refund. We may withhold the reimbursement until we receive the item or until we receive a proof that it has been sent back, whichever occurs first.

Please send or return the item to us immediately and in any case not later than within 14 days from the day on which you informed us of your withdrawal from this contract. The time limit shall be considered complied with if you send the item back before the expiry of the time limit of 14 days.

You will have to bear the costs of returning the item.

You are only responsible for reducing the value of the item resulting from using it in a different way than it was necessary to ascertain its nature, characteristics and operation.

**TEMPLATE CONTRACT WITHDRAWAL FORM**

**Addressee:**

Euphora Spółka z ograniczoną odpowiedzialnością Sp. K. (*Limited liability company, Limited partnership*)  
(formerly: Euphora Grzegorz Wnęk Sp. J. (*General partnership*))

ul. Wielicka 28

30-552 Kraków

**Mailing address:**

Euphora Spółka z ograniczoną odpowiedzialnością Sp. K. (*Limited liability company, Limited partnership*)  
(formerly: Euphora Grzegorz Wnęk Sp. J. (*General partnership*))

ul. Wielicka 28

30-552 Kraków

I, the undersigned (please enter your first name and surname),  
..... hereby declare that I withdraw from the sales  
contract concerning the following products:

Item	Product name	Quantity	Gross price	Gross value

\* If the table above does not offer enough space, please add further items on the back of this form.

DATE OF THE ORDER: .....

CONSUMER ADDRESS:

.....

...

.....

...

CONSUMER PHONE: .....

CONSUMER E-MAIL: .....

I request the refund to the following bank account:

Bank name: .....

Bank account number:

.....

.....

Amount: .....